



## FREQUENTLY ASKED QUESTIONS

**Are Houseboats hard to drive?** We will take you through the operation of the boat from bow to stern and answer any questions before you leave the bank. We will then give you a practical instruction on all aspects of driving so you can have confidence for your holiday.

**Do I need a licence to drive a houseboat?** All you need is either a boat or car licence and be over the age of 21 years.

**What if I need to contact you while we are away?** Base contact is available 24 hours a day by mobile phone or by using the two-way radio onboard the houseboat.

**What do I need to bring?** All you need to bring is your food, drinks, Personal clothing incl. Beach Towels, Personal Toiletries, CDs, DVDs, Videos, Binoculars and fishing equipment.

**What do I need to bring?** Your food, drinks and personal toiletries, for personal belongings we suggest binoculars, hats, sunscreen, camera, fishing gear and don't forget a few favourite dvd's or CDs. There is plenty of cupboard space but try to pack everything in soft bags rather than suit cases they will fit better. Don't forget to bring your aeroguard.

**How do I make a booking?** Simply phone to discuss available dates. Once you've decided on the date and boat that best suits your group we will make a tentative booking for you. All that is then required is for you to pay a deposit of \$600 to confirm the booking. This deposit is deducted off your hire fee and once this is made your final balance is due no later than eight weeks prior to departure.

**What do I do with my vehicle whilst on our houseboat holiday?** Free secure lock-up car parking is available at the marina. We have a separate car park for trailers and boat trailers for your convenience.

**Can I fish from my houseboat?** The River Murray is a fishing enthusiast's delight! Sit back, cast your line off the back deck and be prepared to catch that elusive Murray Cod. The abundance of fish in the river, whether European Carp, Redfin or Gallop will have you attending your line continuously. Don't have any fishing lines? No worries! We also offer a full range of fishing equipment for sale at the marina. You do not require a fishing licence to fish in South Australia.

**Where can I buy groceries?** There is an 7 day Supermarket in Mannum, as well as a butcher, baker, video store & bottle shop.

**Where can we buy extra supplies once we are on the river?** There are stores at small towns along the way.

**How big is the fridge?** The fridge is a large fridge freezer with plenty of space. there is also a 100 litre esky for ice & drinks or frozen food

**Is there fresh water on board?** You have 2000ltrs of fresh water onboard for drinking.

**Can we drink the fresh water supplied with the boat?** Yes you can it is Mannums town water supply.

**What facilities are there onboard?** Supplied is all towels, linen & toiletries, soap, shampoo & conditioner, just like a motel. Also there is washing powder and dishwashing tablets. fly spray and kitchen sponges etc. The Matrix has a full kitchen with all cutlery, crockery and glasses, including wine & port glasses, 2 full dinner sets, There is a stainless steel 4 burner BBQ on the foredeck, as well as plenty of outdoor furniture and there are spare blankets in the bedrooms.

**Can I use a hairdryer ?** Yes no problems.

**Is there a microwave?** Yes.

**What is the reception like for mobile phones and TV** There is limited, staggered reception. CDMA phones work better.

**Do you have the facility to charge my mobile phone?** Yes we do have a 240volt system just bring your household adaptor.

**Is the river fresh water?** Yes its fresh.

**Is it safe to swim?** Yes it is safe to swim. There are no sharks or crocodiles. Diving is not recommended.

**What fish are in the river?** Murray Cod, Callop, Redfin, Catfish and Carp as well as yabbies. Check the fishing guide on board.

**What is the best bait?** Prawns, worms, shrimps and bacon

**How fast does the boat go?** Between 6 & 8 knots

**How large are the ice boxes?** 100 litre esky.

**Can I bring my speedboat and tie it to the houseboat?** Yes you can, there is a ski hitch on the side.

**Can I buy ice from the Marina?** Yes, we can sell ice, you would need to let us know prior.